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The Role of Hotels in the Development of Our Country's Economy

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Abstract

The question of why it is necessary to rely on facts and achieve the emergence of many opinions in the organization and improvement of personnel management in hotel enterprises is considered important. There are many aspects that are the basis for making decisions.

Keywords: tourism, hotel industry, population employment, gross domestic product, industry, entrepreneurship, service industry, need, social sphere, hospitality, history of tourism.

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Expansion of hotels does not happen by itself. It is known from world practice that the development of tourism leads to the growth of the country's economy, the development of underdeveloped regions, the increase of population employment, and the rise of the culture of the population¹.

Another important aspect of the development of this sector for Uzbekistan is that it is a decisive factor in providing employment to the unemployed population in the rural areas of our country².

With the expansion of the scale of tourism, the number of service enterprises, including hotels, continues to increase. In addition to these, the field related to the development of tourism includes many more enterprises and economic entities (food outlets, transport, entertainment facilities, etc.) and they operate during the tourist season. Their turnover increases depending on the number of tourists.

Tourism belongs to the service sector and is one of the rapidly developing sectors of the economy. The rapid growth of tourism in Uzbekistan has a positive effect on the economy by providing a large amount of foreign exchange earnings, and allows the development of the country's tourism industry. Because, if we look at the history of tourism, it is based on hospitality. This has been and remains an age-old custom of mankind. Previously, guests were welcomed in their own home.

Now its content has changed. Usually, people have to live away from home for several days, weeks, months. He will need the support and help of "strangers". This is done through hospitality.

According to the explanatory dictionary of the Uzbek language, hospitality means "hospitality, behavior, waiting for a guest³". Nowadays, hospitality visits are made not in someone's house, but in connection with spending the night and relaxing in guest houses. Because of this, the terms hospitality and tourism are used interchangeably in economic literatur⁴. Scientists of our country use the expression "hospitality" instead of hospitality⁵.

It can be seen from these that revealing the nature of the concept of hospitality is important in the study of theoretical issues of tourism. For this, it is necessary to develop a definition of each concept. Hospitality is currently a type of services provided in tourism, and to a certain extent, it also has signs of entrepreneurship. Based on its content, we found it appropriate to define hospitality as follows: Hospitality is related to the provision of services such as accommodation, feeding, transportation, excursions, conferences, and entertainment is a set of relationships.

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¹ Xolikulov A., Yuldasheva N. Mehmonxonalarda servis sifatini oshirishning konseptual yoʻnalishlari va uni baholashning ilmiy-nazariy va uslubiy masalalari //Obshestvo i innovatsii. − 2021. − T. 2. − № 2. − S. 76-86.

² Ortikniyozovich U. F. The Significance of Theoretical Concepts of Services and Service Activity //American Journal of Economics and Business Management. – 2022. – T. 5. – №. 6. – C. 43-45.

³ O'zbek tilining izohli lug'ati. J. 2 Ye-M

⁴ Папирян Г.А. Менеджмент в индустрии гостопримства (отелы и рестораны). М.: ОАО НПО: Изд-во "Экономика", 2000., Уокер Дж. Введение в гостопримство: Учебник / пер. с англ. М.: ЮНИТИ, 1999., Основы управления предприятиями и организациями индустурии гостопримства / Под ред.А.Браймера. – М., 1994.

⁵ Mamatkulov X.M. Turizm va servisga oid izohli lugʻat. Samarqand: SamISI, 2010. – 151 b.



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